Integrated use of IBM WebSphere Adapter for Siebel 7.0.0.0 and SAP 7.0.0.0 with WPS Relationship Service

Quick Start Scenarios

- 1. **Note:** Before using this information and the product it supports, read the information in the "Notices" section, at the end of this document.
- 2. This edition applies to version 7, release 0, and modification 0 of IBM WebSphere Adapter for Siebel, IBM WebSphere Adapter for SAP and to all subsequent releases and modifications, until otherwise indicated in new editions.
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Chapter 1. Introduction

The Siebel Resource Adapter (RA) enables exchange of data with the Siebel EIS through two types of Siebel objects – Siebel Business Services and Siebel Business Objects.

The SAP Resource Adapter creates integrated processes that include the exchange of information with an SAP server, without special coding.

Learning Objectives

After completing this tutorial, you should be able to perform the following tasks:

- Create an adapter project in WebSphere Integration Developer (WID).
- Create an integration sample using existing Siebel and SAP imports, invoked using a Plain-Old Java Object (POJO).
- Create a deployable module that you install on WebSphere Process Server (WPS) or WebSphere Enterprise Service Bus (WESB).
- Test the module and validate the results.

Audience

Integration developers who design, assemble, test, and deploy business integration solutions will find this tutorial useful.

Software prerequisites

To use this tutorial, you must install the following applications:

- WebSphere Integration Developer version 7.0
- WebSphere Process Server version 7.0
- Siebel EIS
- SAP EIS

Chapter 2. Preparing to run through the tutorial

Configuration prerequisites

Before testing this tutorial, make sure you understand how to create an outbound interface for IBM WebSphere SAP Adapter 7.0 and IBM WebSphere Siebel Adapter 7.0.

Chapter 3. Creating a synchronization application which automatically updates SAP records when the corresponding Siebel record is updated

This tutorial demonstrates how to use WebSphere Process Server's Relationship Server (static) to lookup linked customer IDs for automatically syncing SAP and Siebel records.

Scenario

This application uses a POJO to initially create records in both Siebel and SAP EISes, and map the created unique IDs to a logical ID using the Relationship Service. When an update is issued to a Siebel record (the unique ID is part of the request), the corresponding SAP ID is looked up using the Relationship Service and the update is completed. Similar strategy can be used for the Retrieve and Delete operations too. A generic interface has been designed to integrate both these applications.

Configuring the adapter for outbound processing

Run the **New External Service** wizard to specify business objects, services, and configuration to be used in this tutorial.

Creating the project

- Switch to the WID Business Integration Perspective by choosing Window -> Open Perspective -> Business Integration.
- Create a new Module by choosing: File -> New -> Module. Enter the Module name as 'Samplev1'and click Finish.
- 3. Refer to the QSS for Siebel and SAP to create the corresponding Imports.
- 4. For Siebel, use the **Contact** object using the Siebel Business Object Interface.
- 5. For SAP, use

- a. BAPI_CUSTOMER_CREATEFROMDAT1 to create a new customer
- b. **BAPI_CUSTOMER_CHANGEFROMDATA** to update a customer's information
- c. BAPI_CUSTOMER_GETDETAIL to retrieve customer details
- 6. The following diagram represents an assembly diagram for a module that was created.

🕄 *Services - Assembly [Diagram 🔀
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Creating a new Generic Interface

7. Right-click Interfaces -> New -> Interface



- 8. Enter **GenericInterface** as the interface name.
- 9. Click ³³⁷ to add three Request Response Operations which are: **createRecords**, **updateRecords** and **retrieveRecords**.

I) GenericInterfac	e X			
▼Interface		-		
Configuration				
Name	GenericInterfa	ice	Refactor name	
Namespace	http://Service	s/GenericInterface	Refactor namespace	
Binding Style	document liter	al wrapped	Change binding style to document literal non-wrap	oed More
Operations and	their paramete	rs		
Operations and	their paramete	rs		_
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🗢 👹 createRe	ecords			
DI Inputs		input1		GenericBOBG
ID Outputs		output1		GenericBOBG
🔻 👹 updateR	ecords			
DI Inputs		input1		GenericBOBG
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🔻 👹 retrievel	Records			
DI Inputs		input1		GenericBOBG
I Outputs		outout1		GenericBOBG

10. Use GenericBOBG as the Input and Output types for the three operations.

Creating a POJO to implement the core interface

1. Add a POJO to the Assembly diagram and wire it to the SAP and Siebel interfaces.

4	
 Palette Palette	SiebelOutboundInterface
 Process Rule Group State Machine Outbound Imports Inbound Exports Outbound Adapters 	SAPOutboundInterface

2. Right-click Human Task component -> Add -> Interface

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3. Select and add the interface, GenericInterface and click OK.

🚯 Add Interface	
Filter by interface or qualifier (? =	any character, * = any string):
*	New
Matching interfaces:	
GenericInterface SAPOutboundInterface SiebelOutboundInterface	
Qualifier:	
(1)http://Services/GenericInterf	ace - Services/GenericInterface
< III	>
Interface GenericInterface from	.enericInterface already exists.
0	OK Cancel

Implement the POJO

1. Right-click the POJO component -> Generate Implementation.

2. Add the code to the Component Implementation and also into your implementation. The following snippet of code is used to invoke the Relationship Service manually and generate a managed ID. The second line of code is used to link the SAP ID with the managed ID.

try {

int genId = relService.addParticipantString(relationshipName, siebelRole, siebelID);

relService.addParticipantStringWithID(relationshipName, sapCreateRole, genId, sapID);

```
} catch (RelationshipServiceException e) {
```

```
e.printStackTrace();
} catch (RelationshipUserException e) {
          e.printStackTrace();
}
return input1;
}
The following snippet of code is used to retrieve the corresponding SAP ID
for a Siebel ID that is mapped using a managed ID.
/*
 * The SAP ID will be retrieved with the help of the Relationship Service
 */
int[] ids;
try {
     ids = relService.retrieveInstanceIDsByString(relationshipName, siebelRole, siebelID);
     if(ids.length > 0) {
       List codes = relService.retrieveParticipants(relationshipName, sapCreateRole, ids[0]);
       if(!codes.isEmpty()) {
         sapID = ((DataObject)
codes.get(0)).getDataObject("SapBapiCustomerCreatefromdata1").getString("NewCustomerNu
mber");
       }
     }
} catch (RelationshipServiceException e) {
     e.printStackTrace();
} catch (RelationshipUserException e) {
     e.printStackTrace();
} catch (Exception e) {
     e.printStackTrace();
}
```

Deploying the module in the test environment

- 1. When you run the **New External Service** wizard, the SCA module is displayed, with the Enterprise Integration System (EIS) Import or Export feature.
- 2. Install the SCA module in the WID test client.
- 3. Add the module that you created earlier to the server using the WID Server Panel.
- 4. Right-click the server node and select Add and Remove Projects.

Add and Remove Projects			
Add and Remove Projects Modify the projects that are config			
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<u>Available projects:</u>		Configured projects:	
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- 5. Add the SCA module to the **Configured projects** pane.
- 6. Click **Finish**.

Testing the Web application

This section describes how to test the application, that you created using a web service.

1. After the module is deployed, right-click on the Test Component to launch it.

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2. Start with the create operation. Refer to the Execution traces for help with sample values.

Events

This area displays the events in a test trace. Select an event to display its properties in the General Properties and Detailed Properties sections. <u>More...</u>

☐ ₩ Invoke (Component1:createRecords)
🖃 🐕 Invoke started
Invoke (Component1:createRecords)
Request (Component1> SiebelOutboundInterface:createBOContactBCContact)
Response (Component1 < SiebelOutboundInterface:createBOContactBCContact)
Request (Component1> SAPOutboundInterface:createSapCustomerWrapper)
Response (Component1 < SAPOutboundInterface:createSapCustomerWrapper)
Return (Component1:createRecords)
Invoke returned

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Detailed Pro	operties		
Configurations	Default Medule Test		
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Module:	Services		
Component:	Component1		
Interface:	<u>GenericInterface</u>		
Operation:	<u>createRecords</u>		
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General Properties

3. After executing the create operation, check for the Siebel ID. Execute the update operation on this Siebel ID. Do not specify the value for the SAP ID. The SAP ID will be mapped using the Relationship Service.

ivents	General Properties				
his area displays the events in a test trace. Select an event to display its properties in the General Properties and Detailed		P Detailed Properties			
roperties sections. <u>More</u> ■ ♣ ▼	<u>C</u> or <u>M</u> or Cor	nfigur dule: m <u>p</u> one	ation: <u>Default Module Te</u> <u>Services</u> ent: <u>Component1</u>	<u>est</u>	
We invoke (Component1:updatekecords)	Int	erface	e: <u>GenericInterface</u>		
Invoke staticu Invoke (Component1:updateRecords)	Op	eratio	n: updateRecords		
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Return (Component 1:updateRecords)			Name	Туре	
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4. The SAP System will also be updated but the SAP ID is mapped dynamically using the Relationship APIs.

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